

CANCELL ATION POLICY

WE APPRECIATE EVERY CLIENT AND UNDERSTAND THAT APPOINTMENTS MAY NEED TO BE RESCHEDULED OR CANCELLED FROM TIME TO TIME.

We kindly ask for 48 hours notice in these situations to help us give all our customers the best quality services.

NuMi by izan reserves the right to charge for the service amount if appointments are not met or cancelled before 48 hours.

A VALID CREDIT OR DEBIT CARD IS REQUIRED WHEN MAKING YOUR BOOKINGS. DEPOSIT PAYMENTS ARE ACCEPTED OVER THE PHONE



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PLEASE NOTE THAT IF YOU FAIL TO GIVE 48 HOURS NOTICE FOR A CANCELLATION, AMENDMENT OF YOUR BOOKING OR IF YOU FAIL TO SHOW UP FOR YOUR APPOINTMENT THAN A 100% CANCELATION CHARGE WILL BE APPLIED.

In the case of a client cancelling without 48 hours notice or not showing up we will request full payment in advance for future appointments.

Please also note that when booking your first appointment with NuMi a 50% deposit is required that can be redeemed against the treatment.

PLEASE READ OUR TERMS & CONDITIONS ON OUR WEBSITE.